**Privacy Notice**: **University of the Highlands and Islands  
Business Needs and Scale-Up Survey, July 2019**

**The Data Controller of the information being collected is:**   
University of the Highlands and Islands (UHI)   
Executive Office, 12B Ness Walk   
Inverness, IV3 5SQ   
Telephone: 01463 279000

For any queries or concerns about how your personal data is being processed you can contact:

* Data Protection Officer at UHI: [dataprotectionofficer@uhi.ac.uk](mailto:dataprotectionofficer@uhi.ac.uk)
* Alana MacPherson, Curriculum Development Employer Engagement at UHI: [alana.macpherson@uhi.ac.uk](mailto:alana.macpherson@uhi.ac.uk)

**This privacy statement relates to the following process:**

University of the Highlands and Islands Business Needs Research, July 2019

**Your information will be used for the following purposes:**

The University of the Highlands and Islands is carrying out industry research in relation to the support needs of businesses across the region, in terms of scaling-up and growing their business. The results of this research will be used to develop the university’s support offering in relation to innovation, entrepreneurship and entrepreneurial thinking, in order to help scale up businesses operating across the region. This work is being done in partnership with other key agencies, including Highlands & Islands Enterprise (HIE).

We would therefore like to gather information from businesses to identify past or current experiences of business support, and future needs in terms of scaling up business turnover. This will help us gauge to develop and adapt our support offering to underpin the needs of regional businesses, and support economic growth.

**Our legal reasons for using the data are:**

* You have given consent for the use by willingly providing answers and completing the survey
* Use is necessary for the purposes of legitimate interests pursued by us or by a third party (in respect of us contacting you with this survey and analysing the results)

The processing is undertaken under the legitimate interest of the University of the Highlands and Islands.  The legitimate interest(s) of the controller or third party is:

The research and data collated will ensure that the qualifications and training on offer at the University of the Highlands and Islands and its partner colleges is appropriate and informed by the needs of the small and medium sized enterprises across the region, to support the economic growth and development of the areas in which these businesses operate.

This is a beneficial and necessary exercise, with an emphasis on quality improvement and curriculum development. The work will positively impact on local (and potentially national) businesses and employers, as well as individuals benefitting from any future training or qualifications offered.

**Sharing of data:**

Please note that no personal data or specifics relating to any individual or organisation will be shared out with the university.

**Your data will be retained for the following length of time:**

The data will be retained for up to four years, but there is no set retention period.

**The following rights are rights of data subjects:**

* The right to access your personal data
* The right to rectification if the personal data we hold about you is incorrect
* The right to restrict processing of your personal data

**The following rights apply only in certain circumstances:**

* The right to withdraw consent at any time if consent is our lawful basis for processing your data
* The right to object to our processing of your personal data
* The right to request erasure (deletion) of your personal data
* The right to data portability

**You also have the right to lodge a complaint with the Information Commissioner’s Office about our handling of your data.**